ARC

Digital Solutions and Consultancy

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COMPANY PROFILE

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About us

ARC is an independent company that provides integrated communication and information technology solutions, in addition to professional IT training.

ARC approach every project with the goal of designing systems that will fully integrate into our clients existing resources, with great awareness and sensitivity to the local business culture, our team is confidently equipped to successfully manage and finalize your IT and telecom projects.

We partner with the leading manufacturers of proven technologies to deliver high-quality solutions to our clients. ARC understands that Information Technology and Networking are critical and we ensure our solutions incorporate today's standards.

Network services

We acknowledged all the concerns of the market and through customer feedback, backed with years of experience in monitoring & managing converged network infrastructure along with strategic partnerships and visibility experience for infrastructure landscape has helped us to stand out in the industry.

Our offerings are conceptualized, implemented and delivered keeping in mind entire suite of services:

- LAN & WAN management
- WLAN management
- Unified Communications
- CISCO Network & VoIP solutions
- IP Contact Center management
- Network Operations Center
- Network System Integration Services
- Network Consulting Services
- Network Security Services
- Network Implementation Services.
- Wireless solutions
- Server: sale, installation, support, maintenance, repair.
- Enterprise software: Sale, installation, support, maintenance.

Fiber Optic cable installation & Splicing

Arc provides the most highly structured network cabling and fiber optic solutions to quick and affordable install a quality infrastructure. Wherever you company is in need of a new structured cabling installation, fiber optic network capability, or simply required delicate splicing to your existing network cabling, ARC is able to provide the highest quality work

ARC has installed more than 10,000 fiber kilometers for clients providing a unique transport and access network connecting numerous Point-of-Presences (POP) throughout Iraq to deliver data, voice, We provides network solutions and consulting services in the following areas:

- Splicing, Termination and OTDR testing
- Fibre Certification from Fluke Networks
- Design and Supply
- Consulting
- Fiber installation

Physical Security

CCTV SYSTEM: CCTV System is an effective prevention technology, Video Surveillance (CCTV) utilizes the latest digital technology to Monitor access to secure areas, unauthorized activities, theft or criminal damage and personal safety or even provide a remote response to an intrusion.

ACCESS CONTROL SYSTEM: From single store to chain of retails or the whole edifice Access Control Systems (ACS) is designed to control Access for Employees and visitors by utilizing multiple technologies such as swipe cards, proximity cards, PIN entry keypads, and sophisticated biometric devices, security systems can be designed around existing hardware to provide an effective solutions for a single or multiple sites

INTRUDER ALARM & PANIC ALARM SYSTEM: This system identifies genuine incidents of forced entry, unauthorized access or personal attack, which generates effective response if any of these occurrences happen.

ATTENDANCE SYSTEM: Time Attendance System allows the company to manage, monitor employee entries, exits, breaks, absence and leaves. Time Attendance system enables to prepare a detail report of employees who are not holding up to your standards of employment.

ANTI THEFT SYSTEM: We help retailers to reduce risks which impact their business in case of shrinkage. We offer Electronic Article System to prevent asset loss from shoplifting, theft, shrink and fraud etc.

Data Security

We have been working based on ISO-standards and industry best practices.

Our portfolio includes: Firewalls
- Intrusion Detection Systems (IDS)
- Network Behavior Analysis & Detection (NBAD)
- Protocol Analysis
- Content Filtering
- Email Security
- Host Security
- Encryption Systems
- Anti-Virus Solutions

IT Outsourcing

Outsourcing provides a simple and cost-effective means for companies and organizations to obtain high-quality, in-house support. Unlike manpower contracts, where an outside contractor is hired to provide a specific number of skilled employees.

ARC outsourcing centers about the concept of Service Level Agreements. SLAs specify the level and quality of support services that client wishes to have. It is then ARC's responsibility to provide adequate resources to meet those levels. SLAs define key metrics such as Response Time, Percentage of Successful Problem Resolution in a given period of time and so on.

IT training & Exam center

ARC is one of the well-known institutes in Basra. Its reputation for outstanding academic achievement is known nationally and reflects the intellectual achievement of its students and clients. We are dedicated to provide quality information and knowledge.

WHY ARC?

1. We have a Pearson VUE testing center.
2. Internationally trained trainers with extensive industrial experience.
3. Simulations of real-life working environments through theory and practical based modules.
4. Greatest source of attraction for people regarding the price, quality, performance, results, feedback as compared to others in the industry.
5. Online facilities are available.
6. Trainers with real life experiences delivering a variety of courses

Software as a service

Modern cloud applications will help you reimaging your business, your practices, and your experiences. The best-of-breed Software as a Service (SaaS) applications in ARC Cloud are integrated with social, mobile, and analytic capabilities to help you deliver the experiences customers expect, the talent to succeed, and the performance the market demands.

Our cloud service includes:

E-learning application

E-learning is an application provides solutions and helps in following areas:

- A course syllabus.
- Course format.
- Recommended background and experience.
- Materials needed.
- Course at a glance information.
- Practicing questioner test after each class
- Assign course test on line for students
- Students who finish a course test receive a statement of accomplishment from the instructor.
- Student evaluation report
- Parents can have access to the system and see the evaluation

E-Health Solution

Dictum Health's product solutions are designed for an emerging landscape where delivery of care is moving out of inpatient settings to remote locations and ideal for a school environment and well suited for the health care needs of children. The device has been designed to be simple to use school nurse or trained teacher can perform the examination, and graphical instructions alleviate the need of translation and training.

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Enterprise Resource Planning (ERP)

ERP tackles the entire spectrum of enterprise functionalities, including finance, supply chain, assets, projects, analytics, human resources, customer relations and planning.

This Full-fledged Enterprise solution can be customized according to the nature and organizational structure of the company, resulting an exclusive enterprise solution integrating proven best practices and organizations best practices.

VSAT Services

ARC has been providing VSAT solutions for Iraqi government and commercial customer. We are currently marinating VSAT mesh network in Iraq on behalf of a government customer, utilizing such technology as iDirect IP satellite technology and mesh networking protocols. Our teleport operations are conducted at secure facilities under 24/7 operations, with a range of service level options and redundancy options available depending on customer requirements.

Whether you are home user, or large corporation, ARC can help you by choose the right solution that fit your need and your budget, ARC and its partners can provide Ka, Ku and C band service.

Horizantel drilling (HDD)

For all types of services and utilities. Boring From 3" inch to 24" inch diameter pipes, Ideal for Water, gas, oil, electric, telephone and sewage lines, under Asphalt roads, Railway tracks, and Airport Runways. Horizontal Thrust Boring or Directional Drilling offer customers many advantages over traditional trenching methods and ultimately reduces construction time and costs.

Eliminate the need to cut roads, which are expensive to restore and provide traffic diversions. Ideal in environmentally sensitive areas for minimum disturbance. reduce disturbance to traffic and are much faster than conventional methods

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Strategic partners & customers

ARC has formed strategic alliances with the following companies and organizations. Leveraging our relationships with these leading resources will ensure that the end result of each project is success.