

# DIGINETS

Consultancy Services

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# About Us

**Diginets Consultancy services is one of the leading independent consultancy on IT solution and telecommunication services. We can help you to determine which services can be adapted to your particular needs, which are reliable, cost effective and secure.**

***“We live the way they live”***

## **Our values**

Our values serve as a compass for our actions and provide the framework for how we do business at Diginets Consultancy Services. They guide us in everything we do – from key businesses decisions to day-to-day activities in order to deliver real business value to our customer/partners.

- ◆ **Integrity** – We espouse integrity in our relationship with our clients and partners.
- ◆ **Respect** - We work enthusiastically to protect our clients interests at all times and make it a point to show respect between all people involved.
- ◆ **Passion and commitment** – We are passionate about making a difference in the work processes of the clients we serve and are committed to enhancing potentials.
- ◆ **Opportunities** – We create working environments and systems where opportunity, innovation and teamwork prevail.
- ◆ **Excellence** – We aspire to attain a leading position in the industry and to accomplish excellence for our work and ourselves.

## **Why Diginets Consultancy Services?**

We believe in professionalism and consistently maintain high standards for service and consultants. Therefore, we provide the best team of senior consultants to bear on every single project and comprehend customer’s business specification and explore opportunities, maximize revenue, manage and sustain growth. Across industries, services range and through our diverged geographical coverage, we understand our clients business needs.

We operate in two different continents and our consultants are available 61 hours per week while most companies normally operate 40 hours.

### **Arabic-speaking Consultants**

Our Arabic-speaking consultants are a definite asset in communicating with the project stakeholders, minimizing the gap that usually occurs due to language and culture barriers.

### **Middle East experience**

Our consultants have a proven experience in executing different projects in world-class enterprises in the Middle East, including, GBI, Nawrose Telecom, Sky stream and many others.



# Services



## **Consultancy**

Diginets Consultancy Service provides a strategic communications advice, cost and quality audits, and many other types of consultancy support.

Our approach to telecom consultancy is based around integrating ourselves into our customers' business so that we are aware of the technical, business and cultural impact our recommendations will have.

We provide a wide range of telecom consultancy services for companies working in the telecom industry in both technical and non-technical professional areas.

We take on telecom consultancy projects in any global region and have experience in European and Middle Eastern markets. We can perform a supporting role within an ongoing project or we can provide a full project management and reporting service.

## **Feasibility Studies**

We use our expertise to assist organizations by conducting specialized financial and technical studies.

We advise organizations on the necessary infrastructure required for their operations providing them with a detailed financial strategy for the completion of their project.

## **Web Solution**

We are professional digital interactive agency that specializes in projects that combine outstanding interactive design with intelligent technology. We understand that having a great website is not always enough. Art Design, functionality, space management and impact come as one package, and at Diginets consultancy service we give each component due attention. We guarantee that we will provide clients with a professional site that relays intended messages to target audiences.

## **Software Development**

We have the ability to provide customized software solutions for all types of businesses to automate their processes, workflow and hence increase their productivity.

We also specialized in database and development solutions, hardware, custom applications and customer programming services. We works with your organization to gather detailed software requirements and can develop a solution to the most difficult business needs or processes utilizing such technologies as .NET framework, Java Enterprise and Open Source development tools.



### **Technology Sourcing**

Our solid relationship with Cisco Gold certified distributors allows for aggressive pricing on an extensive inventory of Cisco and other network equipment, while ensuring all warranties, support and export controls are properly applied.

### **IT / Networking**

Diginets Consultancy Service engineering team supports, designs, implements and supports complex IT projects utilizing such technologies and vendors as Cisco, Dell and HP.

We are a qualified technical partner for the implementation of complex Cisco routing networks, including security and firewall management, both as a Cisco direct partner and through our qualified Cisco Gold partner network.

### **Voice over IP (VoIP)**

Diginets Consultancy Service has an extensive background in complex VoIP and voice network solutions, including Cisco Call Manager, Unified Communications and Asterix PBX. Our certified staff can design campus-wide or enterprise PBX solutions, including interconnects to the Public Network and complex dial plans.

### **GSM and Wireless Transmission**

Our GSM and wireless transmission team provides engineering, design, implementation and maintenance services for GSM Voice, GSM Data and WiMax / Microwave wireless transmission solutions. We have experience working in Iraq with local / regional GSM carriers including Zain and Asiacell.

From BTS and infrastructure deployment, to turn-key private GSM network solutions.

### **VSAT and Satellite Infrastructure**

Diginets Consultancy Service has been supporting VSAT solutions for Iraqi government and commercial customers. We are currently maintaining VSAT mesh networks in Iraq on behalf of a Government customer, utilizing such technology as iDirect IP Satellite technology and mesh networking protocols. Our teleport operations are conducted at secure facilities under 24.x7 operations, with a range of service level options and redundancy options available depending on customer requirements.





## MANAGEMENTS APPLICATION

**Diginets Consultancy Service** provides full life-cycle services for strategic and operational applications and commercial software products. Our proven methodologies and controls make it possible for your company to out-task or outsource your software development.

Our experience in project management and technical resources offer repeatable processes that ensure deliverables with superior quality and consistency. These proven services can be delivered on-site at your location or at one of Diginets off-site Solutions Centres.

We project experience crosses technologies and platforms. We are equally capable of maintaining mainframe legacy systems and of developing custom software solutions with complete responsibilities for deliverables on leading edge Web-based platforms.



## ON LINE TRAINING

Diginets Consultancy Service is a specialized online company operating as ASP managing online Arab portal content, community and cloud computing concept over the WWW and handheld platforms.

Our team of expert designers, developer, online marketing specialists, and consultants in various fields of information technology, communication and training, all have the same believe that the Arab content, cloud computing and online training is the upcoming near future demand.

The strengths that differentiate Diginets Consultancy Service products and services from our competitors are the specialized range of interactive web based products and services, addressing the client's needs. Understanding the fact those end users have a demand for less paper work and more automated workflow, accessibility of the solutions over multiple displays, either over the web or over the handhelds.



# Corporate Training Solutions

*"We offer various paths to best-meet companies' objectives and training needs"*

## **On-Site Training**

We offer the service of delivering the requested training to company premises, hence saving companies the time and effort to send their staff members to our locations.

We first send our technical support team to do a survey on training needs from hardware and software requirements, then we provide our well-trained professional instructors to deliver the actual training, while our administration department carries out all necessary paperwork to minimize the role of the trainee in the overall training cycle.

## **On-Job Training**

Designing training programs to target precise work related subjects and allow attendees to perform their jobs more effectively through implementing their training on applications used frequently on the job in their daily tasks.

## **Customized Training**

Tailoring" training programs to serve corporations' objectives in the IT field; whether to match current projects requirements or to satisfy any foreseen future technological skills needed.

## **Individual Training Solutions**

Diginets Consultancy Service trainees come from different technical and professional backgrounds and different social statuses and lifestyles.

For example, a typical class may have a senior programmer, a fresh graduate lawyer, a middle-class housewife, and a business owner, all sharing the same interest of learning.

We could take a beginner and deliver him/her safely to the shores of expertise and professionalism. So, current job, age, gender, class, or level of technicality does not stop us from delivering the desired knowledge to our trainees.





# Products

Diginets Consultancy Service is a leader in sourcing the latest technology for our customers. Due to the complex nature of our projects, we have developed extensive relationships with numerous technology vendors. In addition to the standard line-up of software solutions includes database applications, all types of Hosting, Dedicated servers, as well as comprehensive application development including application servers support, Database support. also designs and supports the following product line-ups:

## INTELLIGENT NETWORK ACCESS CONTROLLER

### Managed Access

Precision Control of Wireless Communications in Secured Areas

The Intelligent Network Access Controller (iNAC) forms a radio frequency umbrella around a precisely defined target area and intercepts cellular devices within range. This managed access solution provides the system operator with the capability to selectively permit or deny communications from these cellular devices based on a rich policy engine.

### Advantages of iNAC

Assurance that unwanted communications are being disrupted before they can occur  
Avoidance of resource-intensive measures to manually locate and retrieve devices  
Addressing not only cell phones, but subscriber identity module (SIM) cards which store contact lists and account plans, are as small as postage stamps and easily concealable, and can be transferred from one phone to another so that inmates can continue to place calls.

Availability of device and call information for forensic analysis consistent with applicable law.

A range of funding options to accelerate deployments and prevent further threat to the community at large.

### iNAC for Corrections Facilities

In deployments and demonstrations in separate regions of the U.S., iNAC systems have registered hundreds of call and message attempts per hour on average, with contraband devices being denied while authorized devices are simultaneously permitted to complete calls.

The iNAC Managed Access system (also referred to as Inmate Call Capture system) has received industry support including from the FCC, CTIA, the top four U.S. commercial mobile operators, and other carriers whose networks cover corrections facilities.

## Vehicle Tracking System

- ◆ GPS/GSM Terminal
- ◆ FM2200
- ◆ Car security/ Tracking
- ◆ Parameterized operation (acquire & send)
- ◆ Alarm button (2inputs)
- ◆ Online tracking
- ◆ Monitor sector
- ◆ Low energy consumption in sleep mode

FM2200 is a light terminal with GPS and GSM connectivity able to get device coordinates and other data and transfer them via GSM network. This device is perfectly suitable for applications where location acquirement of remote objects is needed. You can track your remote objects (trucks, cars, ships, etc) quickly and easily. FM2200 can perform tasks on remote objects, such as monitoring engine status, controlling trucks door etc.

In case of loosing connection FM2200 can store up to 15000 records, and once the connection is established the device will send stored data via GPRS, so your data





## VMware virtual networking concepts

VMware infrastructure provides a rich set of networking capabilities that integrates well with sophisticated enterprise networks. These networking capabilities are provided by VMware ESX server and managed by VMware Virtual Centre.

With virtual networking, you can network virtual machines in the same way that you do physical machines and can build complex networks within a single ESX Server host or across multiple ESX server hosts, for production deployments or development and testing purposes.

Virtual switches allow virtual machines on the same ESX server host to communicate with each other using the same protocols that would be used over physical switches, without the need for additional networking hardware.

ESX server virtual switches also support VLANs that are compatible with standard VLAN implementations from other vendors. A virtual machine can be configured with one or more virtual Ethernet adapters, each of which has its own IP address and MAC address. As a result, virtual machines have the same properties as physical machines from a networking standpoint.



## **Pacstar unified communications SMEO**

Based primarily in the Cisco Unified Messenger platform, the Pacstar SMEO Unified Communications Solutions provides an integrated and fully-managed network infrastructure for Voice, Data and Video.

The SMEO is configurable as a core system and can be expanded to remote locations including fly-away portable kits and 'Executive' kits which can be securely deployed from hotels, conference rooms or foreign locations across nearly any type of connection.

## **Crypto phone GSM solutions**

Secure and encrypted GSM solutions through the Crypto phone encrypted GSM smart phones.

## **The Crypto phone GSM**

Provide a secure-path voice call over standard GSM networks; allowing the user to confidently discussed sensitive or classified information over a public network without fear of intrusion or interception.

## **DAON Biometric Systems**

The DAON biometric systems is a complex biometric clearing-house designed to power highly-customized biometric and access identity solutions.

Utilizing the DAONEngine, our biometric solutions can capture millions of records and provide detailed matching across fingerprint, retinal, palm, facial and other recognition systems. From simple access management controls, to complex national ID card solutions, the DAONEngine can scale to meet the needs of every installation.



### **Inspection System**

The inspection System (InspectOne) will help any organization with site visits activities to perform faster and provide more accurate data in a timely manner.

Commercial and Government sectors have already started adapting the information Technology to better utilize their resources in providing services to the communities.

### **Training Management System**

TMS enables you to schedule, track and report on employee training, licensing, certifications and qualification for individual employees, contractors or workgroups. It saves you time and gives you complete, real-time visibility into the performance of your training program.

### **Human Resource Management Sys**

HRMS is software or online solution for the data entry, data tracking, and data information needs of the Human Resources, payroll and management functions within a business.

Normally packaged as a database, Pick your HRMS carefully based on the capabilities you need in your company.

### **Video Conference**

Our Video Conference is a video & audio communication system designed for Small & medium-sized Enterprises. It can efficiently solve problems that arise from interregional communications between an enterprise and its branches and partners, such as, low communication efficiency of traditional phone calls and E-mails, and high travelling expenses.

### **vTravel**

With the online market we can reach all of the customers who are interested in tourism in the world without thinking of the geographical existence. Our solution is designed to be the leading Tourism website in the region, as the customer can search for the journey that best fits his budget and requirements.

### **TV Streaming**

Diginets Consultancy Service is the leading live interactive broadcast platform. No one can provide hi-quality with low prices as we do for these solutions.

Many of Stream Solution users view and broadcast a wide variety of content, from high school sporting events to red carpet movie premieres.

### **eTicketing System**

Ticketing system has two main portals:

- Customer Portal: From this Panel regular customer login and have the many permission as submit ticket, list tickets history and manage them.
- Admin Portal: Used to create customers, search for customers, edit customer preferences, create customer process, change password, language, themes and notifications.

# Partners

Diginets Consultancy Services has formed strategic partnerships with the following companies and organizations. Leveraging our relationships with these leading resources will ensure that the end result of the project is more successful.



A team of specialized consulting professionals with strong experience in operational and financial topics as well as problem solving across Europe, Middle East and Africa.

**Gulf Bridge International Inc**, owns and operates an undersea fiber-optic cable network. GBI based in Qatar offers seamless connectivity from Europe to the Middle East and onwards to Asia.

**ScopeSky** is the country's first licensed carrier-class fiber optic network . With its state of the art Network Operations Centers located in Baghdad and Kurdistan, we operate a nationwide fiber optic, satellite and microwave internet exchange system.

**Tecore Networks** is a pioneer global supplier of multi-technology 2G, 3G and 4G/LTE mobile core and access network infrastructure. From millions of subscribers, to small private networks, Tecore has serviced the commercial and government sectors for over 20 years.

**Sky-Stream** is part of the Atlas Telecom Group of companies based in Dubai. Established in 2004 Sky-Stream quickly forged a reputation as a reliable provider of satellite internet access and quality low-cost VOIP services.

**Zhone Technologies** is a global leader in all IP multi-service access solutions, serving more than 750 of the world's most innovative network operators. The IP Zhone is the only solution that enables service providers to build the network of the future supporting end-to-end Voice, Data, Entertainment Social Media, Business, Mobile Backhaul and Mobility service.

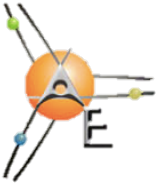
**YAT Corporation** is an Egyptian IT company established in 1996 in Cairo-Egypt. Specialize in the IT industry through our four subsidiaries: IT Learning, Software Development, Web Development, and Advertising.

**Box Technologies** works within five product verticals, EPoS, Mobile, Self Service, Digital Signage supported by our in-house Service delivery teams. Operating within six market sectors, Retail, Hospitality, Finance, Public Sector Utilities, Transportation and Logistics customer interface technology solutions.





Computer Data Networks W.L.L.  
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**Computer Data Networks** is a member of e-Portal Holding Group of IT companies and a premier Systems Integrator providing end-to-end ICT & Security System solutions with branches in Kuwait, United Arab Emirates, Bahrain, Qatar, and Iraq.

**Qumit Al-Amod Engineering (QAE)**, an Iraqi first-class grade registered company, provides extensive Engineering and Information Technology services to the Iraqi Government, also experience in the design and installation of civil works.

**Newroz Telecom** is a major internet provider in Kurdistan and Diginets Consultancy Service DCS has been helping **Newroz Telecom** in the form of Advisory and Consultancy Service in Iraq projects.

**Virtual Solutions** provides customers the best solutions and services of managing online Arab portal content, community and cloud computing concept over the WWW and handheld platforms.

**Dura-Line** is the world's largest manufacturer of a diversified range of Telecommunication Ducts/Sub-ducts and Pressure Pipes. Dura-Line operate 15 world-class manufacturing facilities world-wide. Dura-line provide innovative ducting solutions for the Telecom Cable network.

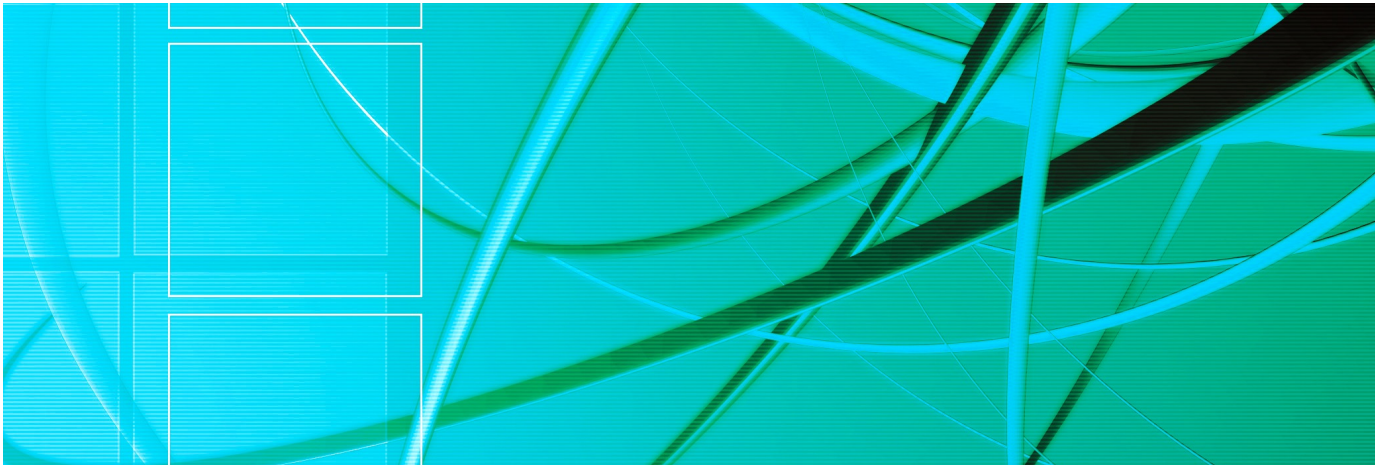
**Qemat Alwasat** is an Iraqi company started in 2010. It's authorized by Getronics Middle East and offers solution for all technology and communication problems.

**Salience Consulting** is a Management Advisory Services firm specialised in Telecoms business strategies, technology and innovation with focus on developing markets. Areas of expertise include, Telecom Business Strategy Development, Technology Strategy and Technology Investment case.

**Transition Networks** offers the ability to affordably integrate the benefits of fiber optics into any data network. It offers support for multiple protocols, any interface, and a multitude of hardware platforms.

**3LINKS** is a consortium of three Major providers that connect their networks and exchange communications traffic to provide best internet service to the end users.

**Eurostar** caters to approximately 65 countries via trading and exports. Eurostar Human Resource is over 800+ employees, 'state of art' management and IT systems.



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